



Leadership Engagements

PURPOSE

FirstNet is moving to deploy the nationwide public safety broadband network (NPSBN). To date, FirstNet has been closely engaged with the state and territory Single Points of Contact (SPOCs) to consult with the state/local/tribal public safety agencies, executives and elected leaders. FirstNet is expanding and increasing engagements by meeting with public safety leaders across the nation to further its knowledge of public safety's wireless usage and needs, and answer major questions public safety has about the NPSBN.

ENGAGEMENT FOCUS

Leadership engagements are designed to provide information, receive input and share answers to the questions of public safety officials. The engagements will ensure participants know how to connect to their state SPOCs and share input to their state's planning process, learn about FirstNet's objectives and timeline, understand how the NPSBN will benefit public safety, and have their primary questions answered about FirstNet. These briefings will also provide FirstNet the opportunity to directly connect with public safety leaders to learn more about their agencies' wireless usage, needs, priorities, equipment and procurement.

AGENDA

- Updates on FirstNet
- Implementation Schedule and Timelines
- State Plans
- Key Considerations for Public Safety Leaders/Agencies

PLANNING THE EVENT

To coordinate all engagements, FirstNet will host planning calls prior to the event to discuss the engagement and, should an agency desire, the briefings may be tailored to address specific topics of interest. FirstNet seeks to listen and learn about local issues that should be addressed by the NPSBN and to obtain support for our shared mission. Should agencies have any questions, they may contact their state SPOC or contact FirstNet directly at: info@firstnet.gov.

SUGGESTED ATTENDEES

- Mayor or Representative
- Police Chief/Commissioner
- Fire Chief/Commissioner
- EMS Chief/Commissioner
- Emergency Manager
- Head of wireless procurement and contracting
- Chief Technical/Information Officer
- Other selected staff involved with governance, procurement, training and management of wireless services

Leadership Engagement Details



Audience

Designed for executive level leaders in public safety and the senior staff who support and manage their wireless communications

Engagement Summary

The engagement takes about two hours with a one hour presentation then one hour of questions and answers

WHAT FIRSTNET SEEKS TO LEARN AND UNDERSTAND

FirstNet seeks to gain more insight into how public safety leverages wireless communications today and what the priorities and needs of today and tomorrow are for the following topics:

DEVICES

- Types of Devices in Use
- Device Management
- Desired Features/Functions
- Installations
- Peripherals/Accessories



APPLICATIONS

- Primary Applications Used
- Commercial or Agency Developed



CUSTOMER CARE

- Help Desk
- Technical Support
- Sales Support
- Customized Use Reports



SECURITY

- Access and Authentication
- Agency Specific Policies
- Additional Policies of Interest



POLICIES

- Use of Personal Devices
- City/County/State Driven Policies



TRAINING

- Devices and Applications
- Methods (on-line, classroom, etc.)
- Frequency
- Duration



PROCUREMENT

- Procurement Vehicle
- Duration of Contracts
- Options



Social Media



<https://www.linkedin.com/company/first-responder-network-authority-firstnet->



<https://twitter.com/FirstNetGov>



<https://www.youtube.com/user/FirstNetGov>



<https://www.facebook.com/firstnetgov/>



<https://www.flickr.com/photos/firstnetgov/albums>



<https://plus.google.com/+firstnetGov>



<https://firstnetgov.tumblr.com/>