



Louisiana Data Collection





Data Collection

- FirstNet needs **feedback** from stakeholders in the following **5 categories**:
 - Coverage
 - Capacity Planning
 - Users + Operational Areas
 - Current Providers + Procurement
 - State Plan Decision Process





Survey

- **DHS-Office of Emergency Communications (OEC)**
+ **FirstNet + *Mobile Data Survey Tool.***



LOUISIANA
FirstNet



Survey

- Releasing **TODAY.**
- Requires information gathering *prior* to filling out.

LOUISIANA FirstNet Building a *dedicated* broadband network for public safety across Louisiana and connecting to the Nation.

MOBILE DATA SURVEY TOOL • LOUISIANA PUBLIC SAFETY AGENCIES

What you need to know . . .
 To support broadband planning by Federal, State, Tribal and Local partners across the country, the U.S. Department of Homeland Security (DHS) Office of Emergency Communications (OEC) developed a Mobile Data Survey Tool (MDST).
 The MDST is a web-based platform to collect and share information between local stakeholders and FirstNet planners and personnel developing the nationwide broadband network.

What we need from you . . .
 To be sure Louisiana data is included, the Louisiana FirstNet Team is asking the below Louisiana public safety organizations to complete the MDST.

- State Police
- Sheriffs + police + fire departments
- Emergency medical services (EMS) providers
- Offices of Homeland Security and Emergency Preparedness (DHSEPs)
- Constable's offices
- Public safety answering points (PSAPs)
- Other public safety entities

What we can do to help . . .
 The survey is very comprehensive and you will need to prepare before taking it. It includes:

Types of information you need to complete the survey:

- Number + types of employees.
- Types of systems your agency uses for wireless data.
- Who in your agency is responsible for the purchase of wireless devices + your agency's procurement processes?
- Commercial providers your agency uses.
- Number + types of wireless devices your agency uses, including reliability + quality + coverage.
- Support points of contact (POCs).
- Number of devices mounted in vehicles.
- Service fees + monthly data caps + who is responsible for paying those fees
- Device replacement schedules.
- Accessories.
- Whether your agency uses specialized devices.
- Whether your agency allows stipends for personally owned wireless devices when used for duty-related purposes.
- How many personally owned wireless devices have stipends provided.
- Average monthly stipend per device.
- Current level of wireless coverage within your jurisdiction for both urban and rural areas.
- And more!

WhatCanDataDo?

OVER →





**LOUISIANA
FirstNet**

Building a **dedicated** public safety
broadband network across the Nation.

Homeland Security **MOBILE DATA SURVEY TOOL + LOUISIANA PUBLIC SAFETY AGENCIES**



What you need to know ...

To support **broadband planning** by local, Tribal, State and Federal partners across the country, the U.S. Department of Homeland Security (DHS) Office of Emergency Communications (OEC) developed a *Mobile Data Survey Tool (MDST)*.

The MDST is a **web-based platform** to **collect and share information** between local stakeholders, FirstNet planners and personnel developing the Nationwide Public Safety Broadband Network (NPSBN).

What we need from you ...

To be sure Louisiana data is included, the Louisiana FirstNet Team is asking the Louisiana public safety entities below to **complete the MDST**.

- Law Enforcement (local + State agencies)
- Fire departments (volunteer + full time)
- Emergency medical services (EMS) providers
- Offices of Homeland Security and Emergency Preparedness (OHSEPs)
- Public safety answering points (PSAPs)
- Other public safety entities



What we can do to help ...

The survey is **comprehensive** and you will need to **prepare** before taking it. The MDST asks for the following types of information.

Types of information you need to complete the survey:

- Number + types of wireless devices your agency uses, including reliability + quality + coverage.
- Number of devices mounted in vehicles.
- Number + types of employees.
- Types of systems your agency uses for wireless data.
- Service fees + monthly data caps + who is responsible for paying those fees.
- Device replacement schedules.
- Support points of contact (POCs).
- Who in your agency is responsible for the purchase of wireless devices + your agency's procurement processes.
- Accessories.
- Whether your agency uses specialized devices.
- Whether your agency allows stipends for personally owned wireless devices when used for duty-related purposes.
- How many personally owned wireless devices have stipends provided.
- Average monthly stipend per device.
- Commercial providers your agency uses.
- Current level of wireless coverage within your jurisdiction for both urban + rural areas.
- And more!

HERE'S WHAT TO DO

Step 1: Download a copy of the survey

While the survey can be printed from the MDST website, for the firstnet.louisiana.gov website, we suggest:

1. Visit firstnet.louisiana.gov first.
2. Click the **MOBILE DATA SURVEY** button on the homepage.
3. Then click **Sample Survey** to **download** a copy of the survey.
4. Review the survey.
5. Collect the data you need to complete the survey.

You are now **READY** to go online to the MDST website!



Step 2: Complete the survey

- The MDST can be found online at: firstnet.louisiana.gov

OR

publicsafetytools.info/mobile_data_survey/index.php

- If you are on the Louisiana FirstNet website, click on **Complete the Survey**.
- If you are on the MDST website, click on the State of Louisiana shown on the **map**.
- Once the survey is visible, **read the directions and complete**.

Please ensure that ONLY one (1) survey per agency/department is completed.



Step 3: If you need assistance ...

Contact us at: firstnet@LA.gov • Call us at 225-925-7500 • Visit us at 7667 Independence Blvd., Baton Rouge, LA 70806

THANK YOU!

This survey is very important to Louisiana's public safety community and our opportunity to participate in the build-out of a State and nationwide broadband network.





LA FirstNet

firstnet.louisiana.gov/index.html

LOUISIANA FirstNet

ABOUT NEWS EVENTS CALENDAR FAQS RESOURCES

What Can Data Do? Why FirstNet

Emergency Medical Services Fire Law Enforcement Public Safety Answering Points Emergency Management Government Officials

MOBILE DATA SURVEY

REGISTER

Mobile Data Survey Tool (MDST)

firstnet.louisiana.gov/survey/

LOUISIANA FirstNet

ABOUT NEWS EVENTS CALENDAR FAQS RESOURCES

Mobile Data Survey Tool (MDST)

MDST Overview Sample Survey Complete the Survey



Mobile Data - Current State Survey

Introduction:
 The Interoperable Communications Technical Assistance Program (ICTAP) developed this survey tool to assist local, regional, tribal, state, and Federal agencies in collecting information on the current and desired future state of wireless data services in preparation for the rollout of a new National Public Safety Broadband Network (NPSB). This online collection tool provides a convenient method to collect current usage, system costs, and user needs from public safety stakeholders.

Completion of this questionnaire is entirely voluntary and results are made available to appropriate stakeholders within each state. Your cooperation in completing this survey with valid and accurate information will greatly contribute to the value of the information to your state. Failure to respond to any of the questions will NOT result in any sanctions or penalties.

Select your State:
 To request state activation, please email: PSBMobileData@icfcrs.com.

Mobile Data - Current State Survey

Introduction:
 The questions included in this survey are listed on the page below. Before continuing with the survey, please review these questions to ensure that you have the necessary information to complete the survey. A complete list of questions and answer selections is available through this [link](#).

Organization type	Agency Information
State, County, City	Agency Discipline
Number of full time, part time employees and volunteers	Agency Name
Number of response or operations vehicles in your agency	Your name and contact information
Number of Voice/Data devices assigned to personnel	Devices
Number of Data only devices assigned to personnel	Number of Voice/Data devices assigned to vehicles
Use of personal devices for agency business and compensation	Number of Data only devices assigned to vehicles
Use of Machine to Machine Devices (cameras, sensors)	Number of Other devices assigned to vehicles
	Planned changes in the numbers of devices used
	Applications
Frequency of use and primary application used in each of 12 application categories:	Communications, Voice over IP, AVL, Locations Services, CAD, Database Inquiries, Internet/Email, Field Based Reporting, Video, Telemetry
	Service Plans
Single or multiple service providers	Use of commercial or shared paging systems
Procurement process used	Other available procurement options
Relationship with sales/account manager for provider	Relationship with technical support staff for provider
Other specialized services or support from provider	Contract duration
Monthly cost per device for data/voice plan	Monthly cost per device for data only plan
Plan information, fixed/variable rate, data caps	Average monthly data usage per device
	Barriers
Cost	Network Reliability
Security	Coverage
Expertise	



Technical Data Collection

- Other information of a more **technical nature** will also be collected.
- Most information will be related to:
 - **Coverage objectives**
 - **Phased build-out approach**
 - **Operational areas**
 - **Traffic profiles of data usage**



Technical Data Collection (Continued . . .)

- Most information will be gathered from sources **already available** to the State.
- Some information may be needed from **your** agencies.
- **Currently in development.**



Questions?

